

Standard Operating Procedures for Social Media Content and Account Management

Best Practices for Drafting Social Media Content

- 1. Audience Focus: Content should primarily engage the anthropological community, including:
 - Primary Audiences: AAA members, prospective members (anthropology students, professionals, researchers, and educators).
 - Secondary Audiences: Humanities community, association professionals, general public, and media.
- 2. Content Goals: Posts should aim to:
 - Inform readers about developments in anthropology.
 - Announce association news.
 - Encourage commentary and critique on association activities.
- 3. Content Categories: Topics may include:
 - Anthropology in the media
 - Advocacy efforts
 - AAA Annual and Section meetings
 - Member achievements
 - Association updates
 - Career development opportunities
 - Podcasts, commentaries, and resources
- 4. Platform-Specific Guidelines:
 - o Tailor posts to fit platform requirements (e.g., visual content for Instagram, 280-character limit for X).
 - Keep posts concise (under 80 words) and include a call to action with a relevant link.
 - Provide images or graphics to accompany posts when possible.
- 5. **Event and Deadline Announcements:** Submit time-sensitive information (e.g., event announcements, application deadlines) to the AAA calendar via email at <u>Marketing@AmericanAnthro.org</u>.
- 6. Style and Accuracy:
 - Follow the AN Style Guide for attribution and copyright compliance.
 - Ensure all content is spell-checked, accurate, and free of typos.

Best Practices for Managing AAA-Affiliated Social Media Accounts

- 1. **Contact Information:** Provide the Marketing and Communications Manager, Josh Cohn (<u>Marketing@AmericanAnthro.org</u>), with up-todate contact details for account managers.
- 2. Content Consistency:
 - Share new content regularly to maintain an active presence.
 - o If consistent updates are not possible, consider deactivating the account. AAA can share your content via its central accounts.
 - Inactive Accounts: Deactivate accounts that have been inactive for over a year.
- 4. **Professional Conduct:**

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- Avoid using official accounts to express personal grievances.
- Posts should reflect the official positions of AAA or its sections and adhere to professional standards. Content should be accurate, respectful, and exercise appropriate restraint.
- 5. Creating New Accounts: Before creating new accounts, contact the AAA communications department and provide:
 - Intended purpose and alignment with AAA's strategic goals.
 - Distinctions from existing accounts.
 - Target audience.
 - Proposed username/title.
 - Plans for regular content updates.
 - Name and contact information of the account manager.

Central AAA Social Media Accounts

As of Spring 2024, AAA maintains the following social media accounts. Members are encouraged to:

- Submit content or initiatives for promotion to the Marketing Manager.
- Tag AAA accounts to facilitate reposting.

For additional information or clarification, contact the AAA Marketing Manager at Marketing@AmericanAnthro.org.